



DELAWARE ELECTRIC COOPERATIVE  
14198 Sussex Highway  
P.O. Box 600, Greenwood, DE 19950  
Website [www.delaware.coop](http://www.delaware.coop)  
An equal opportunity employer M/F/V/H



A Touchstone Energy Cooperative

**BOARD OF DIRECTORS**

William J. Wells, CHAIRMAN  
Bruce A. Henry, VICE CHAIRMAN  
Laura T. Phillips, SECRETARY/TREASURER  
Patricia S. Dorey, ASST. SECRETARY/TREASURER  
Dean C. Belt  
Michael K. Brown  
Howard A. Clendaniel  
William P. Haughey, Jr.  
William W. Noel, Jr.  
Charles L. Towles, Jr.  
Bruce R. Walton

**PRESIDENT & CEO**  
J. William Andrew, P.E.

**ATTORNEY**  
John Terence Jaywork

**OFFICE HOURS**  
Monday-Friday, 8:00 am - 4:30 pm

**DRIVE-UP WINDOW AND THE CALL CENTER IS OPEN FOR BILL PAYMENT AND ACCOUNT INQUIRY SERVICE**  
Monday-Friday, 7:00 am - 6:00 pm  
NIGHT DEPOSIT IS AVAILABLE

302-349-9090 SUSSEX COUNTY  
302-398-9090 KENT COUNTY  
800-282-8595 NEW CASTLE COUNTY & OUTF-STATE  
302-349-5891 FAX NUMBER  
EMAIL [memberservices@decoop.com](mailto:memberservices@decoop.com)

Regular Board Meetings are held the third Wednesday of each month. Copies of the agenda for each monthly meeting are posted on our website and are available at our Greenwood office.

Should you have questions or comments, please call us at (302) 349-3117.

# Be Energy SMART

At Delaware Electric Cooperative, we encourage members like you to switch to CFLs now.

So, we're offering a coupon to save \$2.50 off your purchase of any GE Energy Smart<sup>®</sup> ENERGY STAR<sup>®</sup> compact fluorescent lighting product.

Just clip the coupon below and take it wherever GE Energy Smart<sup>®</sup> CFLs are sold and manufacturer coupons are accepted.

Switch all your old bulbs to CFLs and you'll be saving energy and money for years to come.

### CFL Use Questions & Answers

**Can I use a CFL bulb with a dimmer switch?**

Yes, but you must buy one that's specifically made to work with dimmers – GE Energy Smart<sup>®</sup> Dimming Spiral<sup>®</sup> bulbs can be purchased with this coupon.

**Can I use a CFL on my 3-way lamp?**

Yes, GE does make CFL bulbs for use in 3-way lamps; check the package for this application. If you use a regular CFL in a 3-way switch, it will work on the middle (medium) setting and should not damage the bulb.

**Can I use a CFL outside?**

Many CFL bulbs can be used outdoors if used in an enclosed fixture. To be certain, look for the package or bulb to say that it can be used outdoors and verify the lowest operating temperature for the area where the product is being used.

**Did you know?**

According to ENERGY STAR<sup>®</sup>, lighting represents about 20 percent of your home's electricity bill. Switching from incandescent bulbs to ENERGY STAR<sup>®</sup> qualified CFLs is the easiest step you can take to save on your energy bill and help protect the environment. For more information, please visit [www.energystar.gov](http://www.energystar.gov).

MANUFACTURERS COUPON • EXPIRES MARCH 31, 2012

## SAVE \$2.50

on any GE Energy Smart<sup>®</sup> compact fluorescent lighting product

**Consumer:** Coupon valid on your purchase of any GE Energy Smart<sup>®</sup> compact fluorescent lighting product. You pay sales tax. Coupon may not be reproduced or combined with another offer and is non-transferable. Void if transferred, exchanged, sold or reproduced. Offer limited to one purchase in U.S.A., its territories and military exchanges.

**Retailer:** GE will reimburse you the face value plus 8¢ handling provided you have accepted this coupon in accordance with GE's Coupon Redemption Policy. Void where prohibited. Cash value 1/100 of 1¢. For copy of policy and/or coupon redemption mail to: GE Consumer & Industrial Lighting Products, P.O. Box 880650, El Paso, TX 88588-0650.

Coupon expires: March 31, 2012 D204042 48208

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**DEC**  
DELAWARE ELECTRIC CO-OP  
"We Keep the Lights On"

**GE** imagination at work

Delaware Electric Cooperative

# cooperative connections

FEBRUARY 2012



BOARD MEMBER

## Charles Sears, Sr.

*Remembered*

A dedicated member of our Board of Directors for more than 17 years until retiring early in 2011, "Charlie" Sears of Hartly passed away in the early morning hours of December 4 surrounded by loved ones.

An Army veteran and member of the American Legion, he worked as a pipefitter for a number of years. His passion was flying. He owned The Flying C Airstrip and was a member of the International Flying Farmers until his passing.

He is survived by his wife Bonnie, two sons, three daughters, nine grandchildren and eight great-grandchildren.

Our heartfelt condolences are offered to Charlie's many friends and especially to his family.

He is gone but will forever be remembered.

# Goodbye Paper, Hello Green!

Help Us Save Money and Keep Our Rates Low!

Our new Paperless Billing is an online service that is available free to our members. When you sign up to receive your statement online you eliminate the need for a paper bill to be mailed to you every month.

#### THE PAPERLESS BILLING OPTION ALLOWS YOU TO:

- View your Delaware Electric Cooperative statement from anywhere with internet access, day or night
- View all monthly billing inserts
- Print a copy for your records
- Receive a monthly email notification when your statement is ready
- Receive your statement sooner
- Access billing, payment and usage history
- Have less mail, help the environment and save money

To sign up for Paperless Billing go to our website at [www.delaware.coop](http://www.delaware.coop) and click "Pay My Bill."

If you have an online E-Bill account enter your email address and password and click "Submit."

Once you are signed in click the box labeled "Stop/Start Print Bill."

If you do not have an E-Bill account click "If you are a new user" and follow the sign-up procedure.

It is that easy.



## BULLETIN BOARD



"We Keep the Lights On"



#### RE: Another Good Year

Despite all of the economic turmoil that faced our area in 2011, Delaware Electric Cooperative continued to be a bright spot for its membership. Rates were reduced approximately 1% on February 1st continuing and re-enforcing our trend of being the lowest cost provider in the region. We successfully managed our power supply costs through the year and absorbed two small rate increases without increasing our retail rates.

The hot summer weather caused us to set a new demand peak and it was a good thing 42,000 members were using their Beat the Peak In-Home Indicators. August brought relief from the heat but also an earthquake and Hurricane Irene. Your Cooperative employees worked safely, efficiently and expertly to restore service to all of our members.

Above average temperatures and a poor economy continued throughout the remainder of 2011 and allowed us to take advantage of weak demand for energy and better energy pricing. Our energy efficiency, conservation and demand-side management programs allowed us to end the year in a strong position saving money for our members.

This year will provide many challenges, some new and some old. Our power costs will move upward as the economy recovers with new laws requiring more government regulation, new power supply technologies installed to replace our aging systems and renewable energy a larger part of our portfolio.

Your Cooperative Team will be ready to meet these challenges, especially with the help of our dedicated members. Find out what you can do to help.

Thanks and remember, "When Everyone Saves A Little, We All Save a Lot!"

Sincerely,

*Bill*

J. William Andrew, P.E.  
President and CEO

## Sign Up For Your "Free" In-Home Indicator & CFL Bulbs

The "Beat the Peak" In-Home Indicator is a simple device that plugs into any electric outlet and indicates when a peak event is occurring.

When a peak event occurs, members are asked to turn off any unnecessary lights or not use the dishwasher, washing machine or other appliances for the duration of the event.

#### DO ONE OF THE FOLLOWING:

- Visit [www.beatthepeak.coop](http://www.beatthepeak.coop) and click on Sign Up
- Contact our office

