



DELAWARE ELECTRIC COOPERATIVE  
14198 Sussex Highway  
P.O. Box 600, Greenwood, DE 19950  
Website [www.delaware.coop](http://www.delaware.coop)  
An equal opportunity employer M/F/V/H



A Touchstone Energy® Cooperative

**BOARD OF DIRECTORS**

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J. William Andrew, P.E.

**ATTORNEY**  
John Terence Jaywork

**OFFICE HOURS**  
Monday-Friday, 8:00 am - 4:30 pm

**DRIVE-UP WINDOW AND THE CALL CENTER IS OPEN FOR BILL PAYMENT AND ACCOUNT INQUIRY SERVICE**  
Monday-Friday, 7:00 am - 6:00 pm  
NIGHT DEPOSIT IS AVAILABLE

302-349-9090 SUSSEX COUNTY  
302-398-9090 KENT COUNTY  
800-282-8595 NEW CASTLE COUNTY & OUTF-STATE  
302-349-5891 FAX NUMBER  
EMAIL [memberservices@decoop.com](mailto:memberservices@decoop.com)

Regular Board Meetings are held the third Wednesday of each month. Copies of the agenda for each monthly meeting are posted on our website and are available at our Greenwood office.

Should you have questions or comments, please call us at (302) 349-3117.

# Be Energy SMART

At Delaware Electric Cooperative, we encourage members like you to switch to CFLs now.

So, we're offering a coupon to save \$2.50 off your purchase of any GE Energy Smart® ENERGY STAR® compact fluorescent lighting product.

Just clip the coupon below and take it wherever GE Energy Smart® CFLs are sold and manufacturer coupons are accepted.

Switch all your old bulbs to CFLs and you'll be saving energy and money for years to come.

### CFL Use Questions & Answers

**Can I use a CFL bulb with a dimmer switch?**

Yes, but you must buy one that's specifically made to work with dimmers – GE Energy Smart® Dimming Spiral® bulbs can be purchased with this coupon.

**Can I use a CFL on my 3-way lamp?**

Yes, GE does make CFL bulbs for use in 3-way lamps; check the package for this application. If you use a regular CFL in a 3-way switch, it will work on the middle (medium) setting and should not damage the bulb.

**Can I use a CFL outside?**

Many CFL bulbs can be used outdoors if used in an enclosed fixture. To be certain, look for the package or bulb to say that it can be used outdoors and verify the lowest operating temperature for the area where the product is being used.

**Did you know?**

According to ENERGY STAR®, lighting represents about 20 percent of your home's electricity bill. Switching from incandescent bulbs to ENERGY STAR® qualified CFLs is the easiest step you can take to save on your energy bill and help protect the environment. For more information, please visit [www.energystar.gov](http://www.energystar.gov).

MANUFACTURERS COUPON • EXPIRES MARCH 31, 2012

## SAVE \$2.50

on any GE Energy Smart® compact fluorescent lighting product

**Consumer:** Coupon valid on your purchase of any GE Energy Smart® compact fluorescent lighting product. You pay sales tax. Coupon may not be reproduced or combined with another offer and is non-transferable. Void if transferred, exchanged, sold or reproduced. Offer limited to one purchase in U.S.A., its territories and military exchanges.

**Retailer:** GE will reimburse you the face value plus 8¢ handling provided you have accepted this coupon in accordance with GE's Coupon Redemption Policy. Void where prohibited. Cash value 1/100 of 1¢. For copy of policy and/or coupon redemption mail to: GE Consumer & Industrial Lighting Products, P.O. Box 880650, El Paso, TX 88588-0650.

Coupon expires: March 31, 2012 D204042 48208

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**DEC**  
DELAWARE ELECTRIC CO-OP  
"We Keep the Lights On"

**GE** imagination at work

Delaware Electric Cooperative

# cooperative connections

JANUARY 2012

## Operation SHARE

Delaware Electric Cooperative has again launched its **Operation Share** partnership with The Salvation Army.

Operation Share is a program that benefits DEC members who have fallen on hard times and may have problems paying their bills. The Salvation Army, an organization with a long history of helping others, is able to identify those who have experienced unfortunate circumstances.

During the winter months, the Co-op includes an Operation Share envelope in two of its monthly bills. This gives Co-op members a unique opportunity to contribute to their fellow members, who are in need. The Salvation Army administers the funds and makes all decisions on eligibility and fund distribution.

Many, particularly the elderly, are in need of financial assistance to meet their monthly obligations, especially during the winter season. Most members pay their energy bill, but for some, whether it is loss of job, health problems, a disabling accident or a house fire, Operation Share is a real blessing.

Operation Share is people helping people. The key to the program is people and the fact that Co-op members are helping other Co-op members who may be less fortunate. Each year, Operation Share has made a real difference for those who need assistance.

Please help. Together we can make this another very successful **Operation Share** year.



Operation **SHARE**  
The Salvation Army Operation Share  
P.O. Box 310  
Rehoboth Beach, DE 19971-0310

# 2012 Washington Youth Tour

## June 17-21



**AN ALL EXPENSE PAID TRIP TO WASHINGTON, D.C.** will be awarded to two students from our area.

This annual youth tour brings together 1,500 young people from across the country for fellowship, fun and a chance to “see their government in action”. Visits to the offices of Senator Carper, Senator Coons and Congressman Carney will highlight the trip.

Applicants should be high school juniors, whose parent(s) or guardian(s) receive electric service from Delaware Electric Cooperative. All those who apply will be asked to come to the Co-op office in early April for an interview with our selection committee who will choose two winners and one alternate.

For information contact Kevin Yingling at 302-349-3120 or email [kevin@decoop.com](mailto:kevin@decoop.com).



## High School Seniors Can Apply for 2012 Electric Cooperative Scholarships

High school seniors whose parents or guardians are members of Delaware Electric Cooperative, and whose primary residence is served by the Cooperative, are eligible to apply now for 2012 college or technical school scholarships to be awarded by the Virginia, Maryland and Delaware Association of Electric Cooperatives’ (VMDAEC) Educational Scholarship Foundation.

Scholarship recipients will be chosen based on three major criteria: financial need (40 percent); academic achievement (40 percent); and school and community involvement (20 percent). Applicants must provide evidence of acceptance in a post-high-school educational institution or program. Scholarship funds will be sent directly to the educational institution the recipient will attend and placed in the

student’s account. Funds can be used to pay for tuition, fees and books.

The completed application and all attachments must be received in the VMDAEC Office no later than Monday, April 2, 2012.

Applications for 2012 scholarships are available online at [www.vmdaec.com](http://www.vmdaec.com). Applications are also available by mail by writing to: VMDAEC Scholarships, P.O. Box 2340, Glen Allen, VA 23058-2340.

In 2011, the VMDAEC Educational Foundation awarded 30 scholarships totaling \$30,000 to deserving students throughout Delaware, Maryland and Virginia. Since its inception in 2000, 319 students have received VMDAEC scholarships totaling \$228,500.

The number of scholarships awarded each year is based on the funds available.

### (mini) Home Energy Audit

Clip this list and check each area of your home to see if you’re using energy efficiently. Every nook and cranny holds potential inefficiencies, so it pays to be thorough! Visit [www.energysavers.gov](http://www.energysavers.gov) for more information on what’s listed below.



#### INSULATION and DUCTWORK



##### Attic

- Insulation spread evenly
- Insulation in good condition
- Attic vents are unblocked by insulation
- Attic access doors properly insulated and sealed

##### Walls and floors

- Minimum R-value of 19 for perimeter walls
- Minimum R-value of 25 for under-floor insulation

##### Basement

- Ductwork insulated and sealed
- Hot water pipes insulated
- Water heater insulated, if in unconditioned space

*R-Value indicates an insulation’s resistance to heat flow (the higher the better). Insulation should meet R-values recommended for your specific climate.*

#### HEATING and COOLING



- Air supply vents are unblocked by furniture or curtains
- Return air registers are unblocked by furniture
- Return air handler filters are clean
- HVAC system has had annual maintenance check-up
- Programmable thermostat installed and programmed

#### AIR INFILTRATION



##### Windows and Doors

- Windows close and lock properly
- Window gaskets in good condition
- Window trim sealed and painted
- Doors properly weather stripped
- Doors close and latch properly

##### Exterior Penetrations

Plumbing and wire openings sealed:

- Kitchen cabinets
- Bathroom cabinets
- Utility room
- Fireplace damper sealed tightly

#### APPLIANCES and LIGHTING



- Refrigerator condenser coils clean
- Refrigerator door gasket tight
- Unused refrigerators and freezers unplugged
- Water heater set to 120 degrees or below
- Dishwasher energy-saving feature turned on
- Washing machine loads run with cold water when possible



##### Well Pump

- Operating properly
- Good pressure
- No leaks

##### Lighting

- Compact fluorescent bulbs (CFLs) used
- Outdoor lighting automatically triggered by motion or dark

Source: National Rural Electric Cooperative Association

## Statement of Non-Discrimination

Delaware Electric Cooperative is subject to the rules and regulations of the U.S. Department of Agriculture (USDA), which prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual’s income is derived from any public assistance program. (Not all prohibited bases apply to all programs.)

Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA’s TARGET Center at (202) 720-2600 (voice and TDD).

The person responsible for coordinating this organization’s non-discrimination compliance efforts is Gary D. Cripps, Chief Financial Officer & Vice President. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from the U.S. Department of Agriculture, Director, Office of Civil Rights, 1400 Independence Avenue, S.W. Washington, DC 20250-9410, or call (800) 795-3272 (voice), or (202) 720-6382 (TDD).

Delaware Electric Cooperative is an equal-opportunity provider and employer.

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