

HOME SURGE PROTECTION PROGRAM SCHEDULE HSPP

1. AVAILABILITY

Available to those Members desiring surge protection for home appliances, which include but are not limited to, washers, dryers, electric ranges (stoves), refrigerators, freezers, heating/air conditioning units, garbage disposals and dish washers and sensitive electronic equipment, which include but are not limited to, computers, VCR's, televisions, entertainment centers, telephones, microwave ovens, CD players, garage door openers, radio alarm clocks and telephone answering machines.

2. CONTRACT

Members requesting the Home Surge Protection Program will sign a contract which identifies the agreement between the Cooperative and the Member.

The Member must sign the contract prior to the commencement of the protection program and any investment by the Cooperative. If, at any time prior to the end of the thirty-six (36) month contract term, the Member elects to terminate the contract without exercising an option for continuing the surge service, the Member shall be obligated to the terms for cancellation as specified within the contract.

3. MONTHLY RATE

Customer Charge \$5.95 per month

4. WARRANTIES

Warranties under this program are not provided by the Cooperative but are given by the manufacturer of the surge protection devices.

Equipment Warranty

The manufacturer provides a lifetime product replacement warranty for damages in workmanship or materials for all plug-in products. If a plug-in surge protection device is damaged by a power surge the manufacturer will repair or replace the product.

The meter socket adapter has a 15 year from date of manufacture warranty.

Member Warranty

Cooperative Members will have a lifetime connected equipment warranty that will reimburse for repair or replacement cost of the properly connected equipment or appliances damaged by power surges. This warranty is also provided by the manufacturer.

5. TERMS AND CONDITIONS

The terms and conditions, applicable to the Cooperative equipment, its safe and effective operation and the duty of the Member to prevent damage, tampering or otherwise impede the safe and efficient operation of the surge protection equipment, shall govern this service.